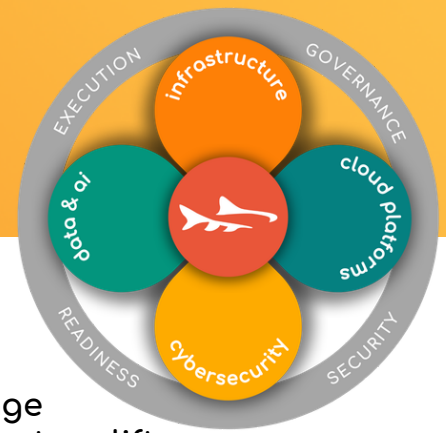




Microsoft Copilot Studio Agent QuickStart

Deploy practical AI agents inside your Microsoft 365 environments in as little as 4 weeks. Improve productivity, automate repetitive work, strengthen operations and leverage existing knowledge and data. No new platforms. No infrastructure lift.

Built for Microsoft 365

SharePoint Online | Microsoft Teams
Power Platform | Entra ID

Popular agent types

KNOWLEDGE AGENT

Turn SharePoint content into instant answers for employees without leaving Teams.

- Policies & procedures
- Product & technical documentation
- Internal knowledge bases

IT SUPPORT AGENT

Reduce service desk ticket-volume through intelligent self-service assistance in Teams.

- Common IT questions & knowledge article retrieval
- Troubleshooting guidance
- Escalation workflows

EMPLOYEE SUPPORT AGENT

Help employees find answers & complete requests quickly.

- HR policies & benefits
- Onboarding guidance
- PTO & employee resources
- Internal process support

WORKFLOW AGENT

Automate business processes using Copilot Studio & Power Automate together.

- Request routing & process automation
- Approvals & notifications
- Data collection

CLIENT-FACING AGENT

Provide self-service access to information & status updates.

- Account inquiries
- Status requests
- FAQ responses
- Escalation handling

What's included

- Production-ready Copilot Studio AI agent(s) deployed in your environment
- Up to 2 SharePoint or Power Platform data source integrations per agent
- Agent configuration, topic authoring & generative AI settings
- Prompt engineering & responsible AI guardrail configuration
- Testing & user validation
- User training & knowledge transfer
- Documentation & handoff

Engagement snapshot

- 01** Select agent type, evaluate platforms, connect data sources
- 02** Build & configure agent on selected platform
- 03** Test, refine & validate responses
- 04** Deploy, train users, deliver documentation

Why Microsoft Copilot Studio?

- Native Microsoft 365 integration
- Secure access to SharePoint content
- Teams-ready deployment
- Power Platform connectivity
- Low-code administration
- Built-in governance controls

What you'll achieve

Faster time to value: Deploy AI agents in around 4 weeks with an engagement focused on practical business outcomes.

No new platforms: Agents live inside your existing M365 tenant, governed by your existing controls.

Reduced risk: Validate conversation flows & responsible guardrails before go-live.

Internal capability: Your team is equipped to manage & extend agents independently.

Already using Microsoft 365? You already have Copilot Studio capacity available through Power Platform. We'll help you activate it, build on it & hand it off—all within your existing tenant and governance framework.