CASE STUDY | QUICKSTART

Threadfin's Microsoft Intune QuickStart

Customer: Summit Re
Industry: Financial Services
Locations: 3

Employees: 200
Duration: 3 weeks
Delivery Model: Fixed fee

EXECUTIVE SUMMARY

Summit Re, a 200-person reinsurance brokerage headquartered in Chicago with 2 satellite offices, needed to modernize its endpoint management to support a hybrid workforce and improve security.

Their IT team managed a mix of Windows laptops, mobile devices and a few macOS systems using a patchwork of local policies, basic MDM tied to Exchange Online and manual application installs.

Threadfin was engaged to deliver a Microsoft Intune QuickStart—establishing a secure, scalable foundation for endpoint management, improving compliance and enabling zero-touch provisioning for new devices.

CURRENT COMPUTE ENVIRONMENT

Device mix:

- 150 Windows 10/11 laptops & desktops
- 20 macOS devices
- 25 iOS/iPadOS mobile endpoints
- 10 Android tablets

Identity platform:

- Entra ID (Azure AD) hybrid join enabled for Windows endpoints

Existing management tools:

- No centralized management for mobile devices
- Local GPOs for Windows security policies
- Manual application deployment

Security stack:

- Microsoft Defender for Endpoint licensed but not deployed to all endpoints
- BitLocker encryption not consistently applied

EXECUTION SUMMARY

Over the course of 3 weeks, Threadfin:

- Verified hybrid Entra ID join status across Windows endpoints
- Configured Intune tenant settings and baseline policies
- Established mobile application management for iOS and Android
- Created and applied compliance and security baselines for Windows devices
- Onboarded Windows endpoints into Microsoft Defender for Endpoint
- Configured Windows Autopilot for zero-touch deployment and validated workflows with 2 pilot devices
- Packaged and deployed core business applications
- Delivered runbooks and conducted live training sessions with Summit Re's IT staff

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SCOPE OF WORK

Threadfin's Intune QuickStart for Summit Re included:

Licensing & setup configuration:

- Audit & validate Intune & Entra ID licensing
- Configure Azure AD Connect for hybrid join

Device policies:

- Configure 1 iOS & 1 Android MAM policy
- Create 2 Windows 10/11 configuration profiles

Compliance & security:

- Create 1 Windows compliance policy
- Establish MFA conditional access policy
- Configure Microsoft Defender for Endpoint onboarding
- Configure Intune for Windows updates

Application deployment:

- Deploy Microsoft 365 Apps for Enterprise, Google Chrome & Adobe Acrobat Reader via Intune/Autopilot
- Provide proof-of-concept deployment

Windows Autopilot:

- Configure zero-touch deployment
- Test Autopilot with 2 devices
- Create runbooks for Autopilot workflows & software deployment processes

Knowledge transfer:

- Provide 8 hours of dedicated knowledge transfer & admin training

Click here to learn more.

threadfin

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Cloud cost management

Establish favored pricing

Allocate chargebacks

Configuration management

Real-time decision making adoption

Spending identification and real-time reporting

Address idle and underused resources

Why FinOps?

FinOps gives organizations visibility into their cloud cost and finds value in cloud investments. With FinOps, technology, finance and business teams collaborate and have shared responsibility for the organization's cloud computing and infrastructure costs.

Whether you're considering a move to the cloud or you're already there, nailing down the value—never mind the costs—of being in the cloud can be difficult. Unnecessarily complex clouds can generate unneeded costs. If this sounds familiar, it's time to rightsize your cloud experience for real value.

You'll find that cloud cost management and optimization will free up time, money and resources that can be refocused on the end user experience. You can expect predictable spend, optimized return—and no surprises.

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- collaborative cross-functional teams
- shared financial accountability
- make money—and save money

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POSSIBLE NEXT STEPS (OUTSIDE SCOPE)

During the QuickStart, opportunities for further improvement were identified:

- Expand Defender for Endpoint onboarding to macOS & mobile devices
- Migrate existing GPOs into Intune configuration profiles for centralized policy management
- Implement additional conditional access policies for location & risk-based controls
- Establish ongoing configuration drift monitoring using Microsoft Graph or M365DSC
- Transition to a full Intune modernization, including multi-platform app packaging & advanced reporting

COMPREHENSIVE ENGAGEMENT SUMMARY

The Intune QuickStart provided Summit Re with a secure, well-structured Intune environment ready to manage Windows, mobile and macOS devices. The engagement delivered:

- Centralized policy enforcement for core platforms
- Improved security through MFA, compliance baselines and Defender onboarding
- A functional zero-touch deployment workflow with Autopilot
- Packaged and deployed core productivity applications
  - Knowledge transfer & documentation for ongoing management

Summit Re now operates from a unified endpoint management foundation that is scalable, secure, and aligned with Microsoft best practices—ready to expand as the organization's needs grow.