threadfin

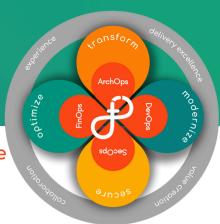## Threadfin's Maintenance Services for Microsoft Intune

Fully offload the responsibility of optimizing & managing your Intune environment to our team of seasoned experts. We act as your in-house Intune specialist, keeping your organization precisely within set parameters.

ONE-TIME ONBOARDING

Our onboarding process includes the following:

Environment audit
Our thorough analysis of your existing Intune configuration identifies & captures current state.

Review requirements
We ensure your environment aligns with best practices, industry standards, regulations & compliance requirements. We also consider your organization's goals, policies & preferences.

Baseline snapshot
We capture a comprehensive snapshot of your environment once we've established a solid foundation.

ONGOING

Our onboarding sets you up for success. Our maintenance services keeps you there. We maintain your environment through the following:

Monthly snapshots
Our detailed snapshots include device compliance, policy configurations & application deployments.

Automated, over-the-air updates
We monitor, validate & report on deployments that go directly to your devices (Windows, macOS, iOS, Android): OS patches & updates, security updates, third-party applications

Requirements
We maintain your configuration for best practices, industry standards, regulations, compliance, goals, policies & preferences.

Zero-touch provisioning
We automatically configure new devices so they're ready for use right out of the box.

Monthly report
Our report includes compliance, security posture, any configuration drift & actions performed.

Proactive support
If selected, our experts are on hand to provide technical support & address issues that arise.

We've onboarded
TENS OF THOUSANDS
of devices to Intune

Our service replaces the need for an
IN-HOUSE INTUNE EXPERT

Collaboration is our north star.

From the moment we engage, we're laser-focused on your success. Our unique approach integrates our delivery team early in the process to ensure we're unified in the vision. Our project management and customer success teams ensure we don't miss a beat and that all stakeholders are always in the loop.