



We design and deliver well-architected cloud, hybrid and on-premises solutions that transform your organization. Our human-centered approach seamlessly integrates technology into the daily lives of employees and customers.

#### Microsoft

- Microsoft Entra ID implementation
- O365/M365 migration
- Copilot for Microsoft 365
- ADFS/SSO implementation
- Assess/health check/remediate
- Certificate authority environment buildout
- Domain consolidation
- On-premise & cloud migrations
- SCCM/SCOM/SCSM implementation

#### Network

- Cisco ASA implementation
- Global VPN implementation
- Juniper/Fortinet support
- Meraki SD WAN setup
- Network design & technology refresh
- Palo Alto/Next Gen firewall implementation
- SD-WAN design and deployment
- Troubleshooting/diagnosis/remediation
- Wireless assessment/implementation

#### Unified Communication

- E911 implementation
- Cisco Call Center - SIP transformation & readiness
- Cisco Unified Communications ESXi upgrade
- Cisco UC & Jabber upgrade
- Cisco UCCX & Calabrio implementation
- Security assess and remediate

#### Security & Compliance

- Cisco ISE implementation
- IDS/IPS implementation
- Identity & access management
- Intune implementation
- Mobile device management/MDM
- Multi-vendor MFA solutions
- OKTA & DUO MFA for VPN
- SolarWinds design & implementation

#### Cloud (Microsoft/AWS)

- Assess, design & deploy
- Cloud data center buildout
- Disaster recovery to the cloud/BCDR
- Migrations
- TCO analysis
- Amazon Connect
- Amazon Workspaces
- Azure Virtual Desktops

#### Virtualization/VDI

- Citrix XenApp/XenDesktop implementation
- Hyper-V migration
- VDI design & deployment
- Veeam implementation
- VMware refresh/upgrade

#### Collaboration

- SharePoint (on-premises, online)
- Microsoft Teams (telephony, E911, collaboration)
- OneDrive for Business
- Artificial Intelligence & Machine Learning
- Microsoft Viva



Human-centered digital transformation leverages the cloud and other digital solutions, along with employee and customer experience, to best enable the workforce while driving successful business outcomes.

Using our Experience Threading Framework and ArchOps, we bring operations and IT departments together to create architecture that's highly focused on the business needs of your entire organization. We develop digital capabilities for employee and customer journeys, uniquely combining functional and emotional design to continuously improve digital experiences.