

Values



With a national footprint and global delivery, Threadfin has provided delivery excellence for 24 years.

We leverage our AWS and Microsoft expertise to achieve the business outcomes that best serve organizations.

Through each technology shift, and the rapid evolution of artificial intelligence (AI), we maintain our position as trusted digital transformation experts and advisors.



Today we build on our expertise with an experience-led as-a-service offering that accelerates the business outcomes of our customers. We use our Experience Threading Framework to design human-centered digital technology solutions.



The future of IT delivery is experience-driven and outcome-focused. We combine these two to create incredible value. Threadfin continuously improves the digital experience for employees and their customers to create happier, faster, smarter and safer ways of getting work done every day.



From the moment we engage, we're laser-focused on your success. Our unique approach integrates our delivery team early in the process to ensure we're unified in the vision. Our project management and customer success teams ensure we don't miss a beat and that all stakeholders are always in the loop.

Ideals

Achievement: We help organizations proactively meet their goals.

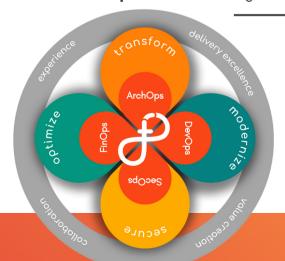
Simplicity & Flexibility: It's easy to work with us.

Trust: We treat every business as if it were our own; with transparency, honesty and reliability.

Orchestration: Our orchestration makes everything simple for our customers.

Change is opportunity: Change—when done well—has a profound impact on reaching goals.

Continuous improvement: Change means improvement means operational excellence.



When you work with Threadfin, the technology needs of employees and customers are discovered first. Only then are IT solutions designed to meet those needs. Success is measured by employee satisfaction, customer adoption and business metric outcomes as defined by the users.

—Doug Gabbert, President