



## Microsoft Dynamics 365

We offer a diverse array of services aimed at assisting organizations in the implementation, customization, optimization and support of their Dynamics 365 solutions.

### consulting & strategy

Before developing an implementation strategy, we conduct a thorough needs assessment to understand your specific business goals and requirements. Then we determine how Dynamics 365 can best meet your needs.

### implementation

We ensure that the platform is aligned with your business by handling the initial deployment. That includes planning, system setup, configuration and data migration.

### customization & configuration

We tailor the system to your unique business needs by creating custom modules, entities, workflows and business logic. This can also involve developing custom plugins or extensions.

### workflow automation

We design and implement automated workflows within Dynamics 365 to streamline business processes, improve efficiency and reduce manual tasks.

### integration services

By integrating Dynamics 365 with other Microsoft products (like Microsoft 365, Power BI and Azure), as well as third-party applications and databases, we create a unified and efficient ecosystem.

### reporting & analytics

We help you leverage reporting tools like Power BI to create dashboards, reports and analytics solutions that provide business performance insights and data trends.

### upgrade services

By planning and executing version upgrades and migrations, we keep your Dynamics 365 environment up-to-date.

### change management

We support you in the development of strategies and tactics to manage organizational change effectively during implementations and upgrades.

### performance optimization

Our team provides Dynamics 365 ongoing monitoring and optimization to improve system performance, scalability and responsiveness.

### support & maintenance

We can provide ongoing support, troubleshooting and maintenance services to address issues, apply updates and keep Dynamics 365 running smoothly.



## Collaboration is our north star.

From the moment we engage, we're laser-focused on your success. Our unique approach integrates our delivery team early in the process to ensure we're unified in the vision. Our project management and customer success teams ensure we don't miss a beat and that all stakeholders are always in the loop.