



Through cloud architecture and Experience Threading, we equip your employees and customers with capabilities that maximize digital transformation by designing and delivering well-architected cloud, hybrid and on-premises solutions.

Microsoft

- Active Directory/Azure Implementation
- O365/M365 Migration
- ADFS/SSO Implementation
- Assess/Health Check/Remediate
- Certificate Authority Environment Buildout
- Domain Consolidation
- On-Premise & Cloud Migrations
- SCCM/SCOM/SCSM Implementation

Network

- Cisco ASA Implementation
- Global VPN Implementation
- Juniper/Fortinet Support
- Meraki SD WAN Setup
- Network Design & Technology Refresh
- Palo Alto/Next Gen Firewall Implementation
- SD-WAN Design and Deployment
- Troubleshooting/Diagnosis/Remediation
- Wireless Assessment/Implementation

Unified Communication

- E911 Implementation
- Cisco Call Center - SIP Transformation & Readiness
- Cisco Unified Communications ESXi Upgrade
- Cisco UC & Jabber Upgrade
- Cisco UCCX & Calabrio Implementation
- Security Assess and Remediate

Security & Compliance

- Cisco ISE Implementation
- IDS/IPS Implementation
- Identity & Access Management
- Intune Implementation
- Mobile device management/MDM
- Multi-vendor MFA solutions
- OKTA & DUO MFA for VPN
- SolarWinds design & implementation

Cloud (AWS/AZURE)

- Assess, design & deploy
- Cloud data center buildout
- Disaster recovery to the cloud/BCDR
- Migrations
- TCO analysis
- Amazon Connect
- Amazon Workspaces
- Windows Virtual Desktops

Virtualization/VDI

- Citrix XenApp/XenDesktop Implementation
- Hyper-V migration
- VDI design & deployment
- Veeam implementation
- VMware refresh/upgrade

Collaboration Tools

- SharePoint assessment & implementation
- SharePoint cross forest permissions
- SharePoint development
- Teams telephony | E911 integration
- Skype implementation

True digital transformation leverages digital technologies to recreate business processes, as well as employee and customer experiences, to meet your changing business requirements.

With ArchOps and Experience Threading, we bring operations and the IT department together to create a cloud architecture that's highly focused on the business needs of your entire organization. We develop digital cloud capabilities for employee and customer journeys, uniquely combining functional and emotional design to continuously improve their digital experiences.

